

ZOGANKIN® BLOOM

CL-OK-ZKBM

User Manual



Thank you for your purchase. Please read this instruction manual thoroughly before use to ensure safe and proper operation.

For your safety and proper use, please note:

- This product is intended for cosmetic use only. Medical use is prohibited by law in many countries.
- This product is designed for use by healthy individuals. It is not intended for use on areas under medical treatment.

Please keep this manual in a safe place for future reference.

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Safety Precautions

- Before using this product, please carefully read these safety precautions and use it correctly.
- If any abnormalities occur, discontinue use immediately.
- This information is provided to help prevent injuries to you and others, as well as property damage.



DANGER

This sign indicates that this product poses a high risk of death or serious injury if used improperly.



WARNING

This sign indicates that this product poses a risk of death or serious injury if used improperly.



CAUTION

This sign signifies that this product poses a risk of injury or property damage if used improperly.

This manual uses symbols to help you use the product safely. The consequences of ignoring these symbols and using the product improperly are categorized below. Please read this

- The meaning of the symbols



These symbols mean "Do Not."



This symbol means "Must."



This symbol means "Caution."




DANGER



- Do not use this device if you:
 - Have any of the following medical conditions:
 - Pacemaker or other implanted electronic devices
 - Life-sustaining medical devices
 - Wearable medical devices such as ECG monitors




Safety Precautions

WARNING



- 
- Do not use this device if you:
 - Have any of the following health conditions:
 - Designated rare diseases
 - Heart disease, heart disorders, or suspected heart conditions
 - Acute illnesses
 - Cancer or other malignant tumors
 - Fever, infectious diseases, or contagious diseases
 - High or low blood pressure
 - Severe aneurysms or acute varicose veins
 - Anemia, hemophilia, thrombosis, embolism, bleeding disorders,
 - tuberculosis, or suspected conditions
 - Sensory disturbances, difficulty communicating, or an inability to perceive temperature
 - Skin conditions such as dermatitis, atopic dermatitis, allergies, keloids, sensitive skin, melasma, or easy bruising
 - Neurological conditions such as epilepsy
 - Are currently:
 - Under the care of a doctor or taking medication
 - Experiencing fever, alcohol intoxication, extreme fatigue, or requiring bed rest
 - Using steroid hormones long-term or experiencing capillary dilation due to liver dysfunction
 - Taking or have been injected with painkillers, blood sugar-lowering drugs, or blood pressure-lowering drugs
 - Are pregnant, breastfeeding, or menstruating.
 - Are under 15 years of age.
 - Have a history of skin problems or disorders related to silicone or similar products.
 - Have bone abnormalities such as fractures or osteoporosis.
 - Do not use on the following areas:
 - Areas other than those specified.
 - Areas with implants: including metal, plastic, or silicone.
 - Areas with skin conditions such as: infections, inflammation (including rashes from cosmetics or sunburn), itching, cuts, surgical incisions (including cosmetic surgery), or a risk of bleeding.
 - Recently treated skin: including sunburned, shaved, waxed, or peeled areas.
 - Sensitive areas: around the heart, throat, nose, lips, eyes, inside the mouth, or genital area.
 - Areas with hair replacements or attachments: including hair implants, wigs, or extensions.
 - Additional Cautions:
 - If you experience any skin or body abnormalities, stop using immediately and consult a doctor.
 - If you are under medical treatment, consult your doctor before use.
 - If you have any concerns, consult a medical professional before use.

Safety Precautions (Usage and Storage)

WARNING

	<ul style="list-style-type: none"> • Stop Use Immediately If Malfunction Occurs: If you notice abnormal sounds, unusual smells, smoke, or a foreign object enters the device, turn off the power at once and contact your retailer or the manufacturer. Continued use may result in damage or fire. • Prohibited Usage Areas: Do not use this device on regions specified in the “Areas to Avoid” section (see page 3). Using on restricted areas may cause skin or health issues.
	<ul style="list-style-type: none"> • Foreign Object Precautions: Do not insert any objects into the device. May lead to malfunction or injury. • No Disassembly or Repairs: Do not attempt to disassemble, modify, or repair the device yourself. Risk of electric shock, short circuit, fire, or damage.
	<ul style="list-style-type: none"> • Keep Hands Dry When Handling Power Adapter: Never plug in or unplug the adapter with wet hands. Risk of electric shock. • Avoid Charging in Bathrooms or Wet Areas: Do not charge the device in the bathroom or any humid environment. Neither the device nor its accessories are waterproof. Risk of electric shock, fire, or malfunction.

WARNING

	<p>Before using the device, please remove all jewelry—including necklaces, bracelets, and earrings—to prevent interference and ensure safe, comfortable operation. Continued use while wearing jewelry may cause skin inflammation or similar reactions.</p>
	<ul style="list-style-type: none"> • Household Use Only: This product is designed exclusively for personal, home use. Do not use in professional or commercial settings, as this may result in injury or malfunction. • Avoid Dual Usage with Other Devices: Do not operate simultaneously with other electrical appliances (e.g., beauty devices). This may cause malfunction or skin irritation. • Protect from Impact: Avoid dropping, striking, or subjecting the device to physical shock. Impact may lead to injury or mechanical failure. • Keep Out of Reach of Children & Pets: Do not place near or allow use by children or animals. This may result in accidents or injuries. • Proper Storage Environment: Store in a cool, dry place. Avoid high humidity, heat, or dusty conditions (e.g., bathrooms). Improper storage may cause damage or malfunction. • Inspect Before Use: Check for cracks, deformation, or other damage before each use. Do not operate if damaged. • Do Not Use During Sleep or While Driving: Use only when fully alert and in a stable position. • Assisted Use Only Where Necessary: Individuals receiving care or requiring assistance in daily activities should not use this product unattended. • Usage Duration: Limit use on the same area to no more than twice per day (12 minutes total). Extended use may cause skin strain or injury.

Safety Precautions

(Lithium-Ion Battery, USB Cable, USB Power Adaptor)

WARNING



- **Use Only the Designated USB Power Adapter:** Do not connect to any adapter other than the rated USB power adapter provided. Use of unauthorized adapters may result in fire, overheating, or malfunction.
- **If Liquid Leaks from the Device:** Should any liquid from inside the unit come into contact with your eyes, avoid rubbing. Rinse immediately with clean water and seek medical attention promptly.
- **In Case of Water or Foreign Object Intrusion During Charging or Use:** If water or foreign substances enter or contact the device or adapter during charging or use, unplug the adapter from the outlet immediately. May lead to electric shock, short circuit, fire, or equipment failure.
- **USB Cable Usage Restrictions:** Use only the included USB cable. Do not use it with other equipment or substitute it with a different cable. Risk of electric shock, short circuit, fire, or malfunction.



- **Avoid High Heat and Fire Exposure:** As this product contains a rechargeable battery, do not expose it to fire, heat, or high temperatures during charging, use, or storage. Could cause overheating, fire, damage, or performance issues.
- **Do Not Use Damaged or Deformed Connectors:** If the USB plug is bent, the connector is misshapen, or the fit is loose, discontinue use immediately. Risk of electric shock, short circuit, or fire.
- **Proper Handling of USB Cables:** Avoid damaging, altering, or forcibly bending the cable. Do not pull, twist, bundle tightly, place heavy objects on, pinch, or wrap it around the device. Such misuse may lead to electric shock, short circuit, or fire.



- **Dry Hands Required:** Do not plug or unplug the USB cable or power adapter with wet hands. Risk of electric shock.

CAUTION



- **Use Only a Rated Power Adapter:** Always use a USB power adapter with an output of 5.0V / 2.0A. Using adapters outside this specification may cause overheating, fire, or malfunction.
- **Secure Connection:** When using a power adapter, insert it fully into the outlet. Do not use if the plug fits loosely, as this may result in electric shock, short circuit, or fire.
- **Unplug Properly:** When disconnecting the USB cable or power adapter, grip the device or connector—not the cord itself. Pulling the cord may cause electric shock, short circuit, or fire.
- **Keep USB Connectors Clean:** Ensure the USB connector remains free of dust and debris. Dirty connectors may cause short circuits leading to fire or malfunction.



- **Avoid Wrapping Cords Around the Device or Adapter:** Do not wrap the power cord around the adapter or main unit during storage. This may result in damage, short circuit, or fire.
- **Avoid High Power USB Charging Conflicts:** Do not charge via USB terminals on a computer while simultaneously using high-power consumption devices (e.g., external hard drives). This may overload the port and cause system instability.

About the Lithium-Ion Rechargeable Battery

- **Charging Time & Battery Life:** A full charge takes approximately 3.5 hours. If charging time becomes unusually long or short, or if usage duration after a full charge drops significantly, the battery may have reached the end of its service life. Note: Battery performance varies depending on usage and storage conditions.
- **Recommended Charging Temperature:** Charge within a temperature range of 5-35°C.
- **Charging may take longer or fail** if the surrounding temperature falls outside this range. Avoid charging in cold environments, as this may shorten battery lifespan. Charging within the recommended range is strongly advised.
- **Before Initial or Interrupted Use:** If using the device for the first time, or after a prolonged period of inactivity (e.g., 3 months), always ensure the battery is fully charged before operating.



CAUTION

Supplementary Charging: As lithium-ion batteries degrade when left unused for extended periods, perform a supplementary charge at least once per month to maintain performance.

Battery Replacement & Disposal



CAUTION

Do Not Attempt Self-Replacement: Never attempt to remove, replace, or tamper with the battery yourself. Internal battery replacement requires disassembling the unit and specialized knowledge.

Contact for Service: For battery replacement or disposal, please consult your retailer or the customer support center. Unauthorized disassembly or battery handling may result in malfunction and will void any warranty or repair eligibility.



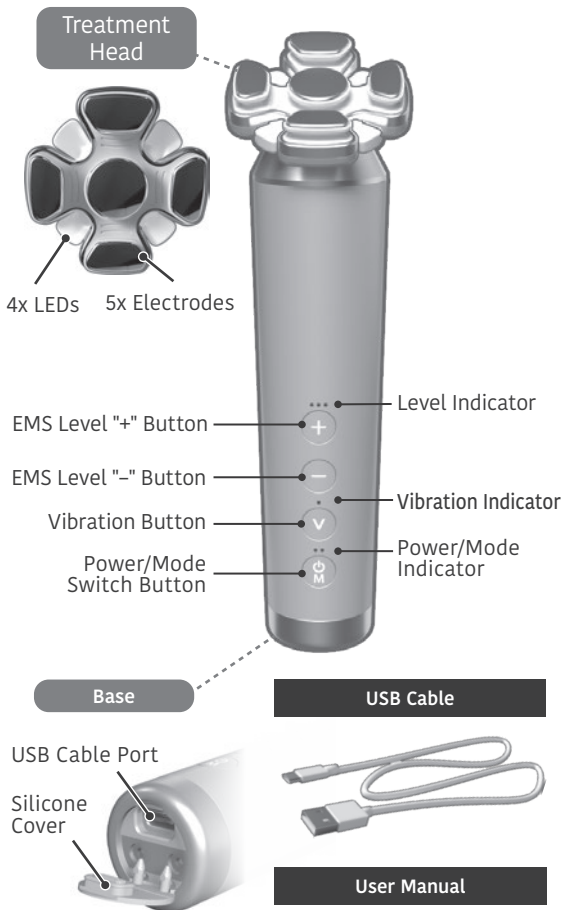
Recycle Responsibly: Lithium-ion batteries are valuable recyclable resources. Do not dispose of the battery as household waste. Please take it to a designated recycling facility.

Product

When disposing of this product, please follow your local municipality's regulations for waste separation and collection.

Included Items & Device Parts

Main Unit



Technical Specification

Product Type	Home-Use EMS Facial Toning Device
Model Number	CL-OK-ZKBM
Dimensions	52 mm (W) × 54 mm (D) × 183 mm (H) (approx.)
Product Weight	190 g (approx.)
Power Source	Rechargeable lithium-ion battery
Charging Time	2.5 hours* (approx.)
Input	5V/2A (recommended)
Rated Capacity	2400mAh/3.7V
Materials	ABS resin, PC, stainless steel
Waterproof Rating	IP65
Items Included	Main unit, USB type-C cable, user manual

* The charging time indicated is based on charging with DC 5.0V/2.0A
Please note that design and specifications may change without prior notice due to ongoing development.



CAUTION

The power adapter is not included. Please use a commercially available power adapter. (Recommended: DC 5.0V / 2.0A or higher)

Charging Your Beauty Device

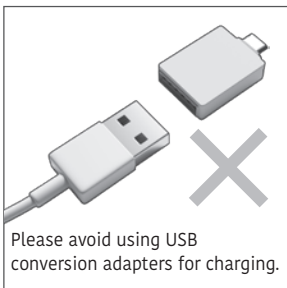


The battery may have low remaining charge at the time of purchase. Please charge the device before use.

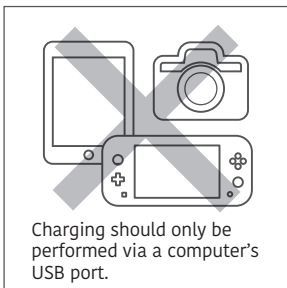
When Charging via the USB Port of a Computer

You can charge the device using a USB port on a computer*

- * Charging via a computer USB port may take longer compared to using a dedicated charging adapter.
- * The battery may have low remaining charge at the time of purchase.
- * Always use the supplied USB cable.



Please avoid using USB conversion adapters for charging.



Charging should only be performed via a computer's USB port.



CAUTION

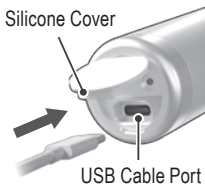
- Do not connect the device alongside high-power peripherals, such as external hard drives.
- Refrain from using USB-PD compatible ports or terminals including USB Type-C.
- The manufacturer accepts no liability for any damage or data loss resulting from use of this product, including potential issues affecting connected computers. Data recovery services or compensation for damage are not provided. We appreciate your understanding.

Charging Using a USB Power Adapter

This product does not include a USB power adapter. Please prepare a commercially available USB adapter in advance. A power output of DC 5.0V / 2.0A or higher is recommended.

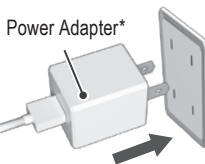
- 1 **Open the silicone cover on the bottom of the device halfway to access the USB port. Insert the USB cable into the port.**

- Be sure to use the supplied USB cable.
- Do not open the silicone cover beyond halfway, as it may detach from the device.



- 2 **Plug the USB power adapter into a household wall socket.**

*As no power adapter is included, please use a commercially available USB power adapter (DC 5.0V / 2.0A or higher is recommended).



- 3 **When charging begins, the right-hand indicator above the power button will flash red.**

Approximate charging time: 3.5 hours

- While charging: Flashing red light
- When fully charged: Solid red light



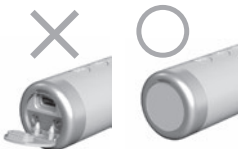
Charging Timing

When the battery is running low, the same indicator will flash red. Please charge the device promptly.

- 4 **Once charging is complete:**

- Disconnect the USB cable.
- Ensure the silicone cover is securely closed.

The device will not operate while connected to a USB port or wall socket.



CAUTION

Avoid performing treatments or cleaning while the silicone cover remains open. Moisture may enter the unit and cause damage.

Getting Started

Skin Sensitivity Check (Patch Test)

To prevent potential skin irritation when using this product in combination with your own beauty gel or skin-toning serum for beauty devices, always conduct a patch test beforehand.

① Clean the test area (inner forearm)

- Wash with soap and dry gently with a towel.
- Apply a small amount of your beauty gel or cosmetic to the cleaned skin.



② Apply the product

- Spread a thin layer about the size of the device head.
- If testing both a beauty gel and skin-toning serum simultaneously, apply each to separate areas with some distance between them.



We recommend pairing with a gel developed for beauty devices to enhance your experience.

CAUTION

Avoid using the following types of products:

- Oil-based
- Scrub-type
- Lotions with warming effects

③ Activate the device and apply briefly (See p.13)

1. Turn on the device:

- For cosmetics or sheet masks: Set to “Moist” mode, level 1.
- For beauty gels: Set to “Warm-up” mode, level 1.

2. Place the device head on the test area and move in slow, circular motions for approximately 7 seconds.

④ Check the condition of the skin 48 hours after application

Do not rub or irritate the test area.

In Case of Skin Irritation Within 48 Hours

Discontinue use of the tested gel or cosmetic product.

Begin Treatment After a Successful Patch Test

STEP 1 : Remove accessories and contact lenses

- Remove any metallic accessories such as earrings, rings, bracelets, necklaces, or watches.
- Take off eyeglasses and contact lenses before use.



STEP 2 : Cleanse the skin thoroughly

- Perform cleansing or face washing to ensure the skin is clean.
- For body treatments, gently wipe the skin surface beforehand.


STEP 3 : Apply gel or cosmetic product generously

- Apply a sufficient amount of product to the entire face, starting from the neck and décolleté area.
- Do not use the device on dry skin.
- If the application is insufficient, you may experience reduced sensation or a slight tingling feeling during use.
- For cosmetics or sheet masks: Set to “Moist” mode, level 1.
- For beauty gels: Set to “Warm-up” mode, level 1.




How to Use the Device

1 Powering On the Device

-  Press and hold the power button for 2 seconds. You'll hear a beep, and the treatment will begin.


Long Press



 When powered on, the EMS level is initially set to 0, so no stimulation will be felt.

- The device will start in Warm-up Mode by default.
- To turn off the device, press and hold the power button again.
- If the electrodes do not make contact with the skin for 2 minutes, the device will shut off automatically.

2 Selecting a Mode

-  Press the button briefly to hear a beep and switch between the three available modes.

Short Press

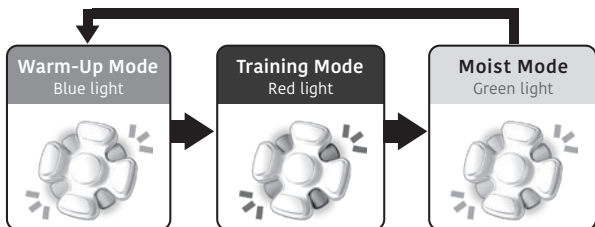


Understanding Each Mode's Benefits

Pick the mode that best suits your needs.

Warm-up Mode EMS RF	Suited for a tired or drooping appearance Uses warming radio waves and gentle muscle movement. Recommended for pre-makeup use as a skin prep routine.
Training Mode EMS	For a strengthened and sculpted finish All electrodes deliver EMS signals to deeply stimulate muscles for a targeted lifting experience.
Moist Mode EMS EP	Deep hydration for refreshed skin While stimulating muscles with EMS, this mode uses electroporation to deliver moisture deep into the skin.

LED Indicator Guide



- The power button indicator light changes to match the LED color of each mode.
- Changing modes during treatment will reset both the timer and intensity level.

3 Adjusting EMS Intensity

Press the (+) (−) button to customize stimulation strength.



CAUTION

For first-time users or those with sensitive skin, start at Level 1 and observe skin response before increasing.

Increase EMS intensity (+)

Decrease EMS intensity (−)

Strongest intensity: Level 6

Short Press



A double beep will sound when you reach either the highest or lowest level. Switching modes will reset EMS to Level 0.

Each increase of 2 levels lights up one additional LED.



Level 0



Level 1 - 2



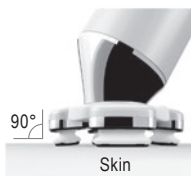
Level 3 - 4



Level 5 - 6

④ Hold the treatment head perpendicular to your skin.

Apply cosmetics or gel and press the head snugly against the skin.




⑤ Refer to “Treatment Instructions” on pages 17–22, and gently glide the device across the skin.



- If your skin begins to feel dry during use, reapply gel or skincare product.
- If it feels too warm, apply more product. If discomfort persists, move the device to a different area.
- Please note: Switching modes during use will reset the timer and return the intensity level to its default setting.

Vibration Guide Feature

To help guide treatment movement, the device gently vibrates every 3 seconds. By default, this feature is off. Press  button to turn it on if needed.

Short Press



When using the Warm-Up Mode, be sure to turn on the vibration guide and keep the device moving with each 3-second vibration cue.

⑥ After approximately 6 minutes, the device will beep and power off automatically.

After the session, use your regular skincare routine to finish and condition the skin.



CAUTION

- Limit usage to two sessions per area per day (maximum total: 12 minutes).
- Allow at least one hour of rest between each session.

Aftercare Instructions

Clean the main unit by wiping or rinsing with water.

To maintain optimal performance, clean the device before and after each use.

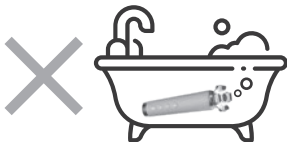


CAUTION

- Make sure the device is powered off before cleaning.
- Check that the silicone cap on the underside is securely attached before starting.

❶ Wipe off any remaining gel or cosmetics from the head with a tissue or rinse with water.

For stubborn residue, use a cloth slightly dampened with mild soap solution, then rinse thoroughly with water.



Do not submerge the device or expose it to running water for longer than 1 minute.



CAUTION

- Avoid using: Detergents, alcohol-based cleaners, nail polish remover. Use only water or solid soap to clean.
- Be sure to remove all gel or cosmetic residue to prevent damage, discoloration, or cracking.

❷ Finish by wiping with a dry cloth and let the device air-dry in a well-ventilated space.



Treatment Guide

Please use the device according to your skin's condition and personal concerns.

Basic Routine



WARNING

- Do not apply the device to the throat, around the eyes, or directly on the eyelids.
- Avoid areas with metal dental work or implants.
- Do not use on joint areas such as elbows or knees.
- Limit usage to two sessions per area per day (maximum total: 12 minutes), with at least one hour of rest between sessions.

CAUTION

- Do not use the device on dry skin.
- If insufficient product is applied, you may experience reduced sensation or mild tingling.
- If the treatment head feels excessively hot while in contact with the skin, discontinue use immediately.
- Do not hold the device stationary on a single point—keep it moving continuously.

Apply the treatment head vertically to skin that has been prepped with gel or moisture.

Note: Applying excessive pressure may damage the silicone section of the head. Please handle with care.



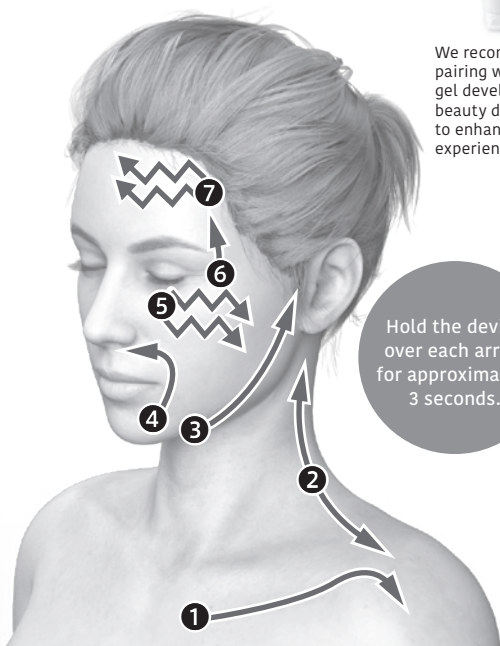
Warm-Up Mode — Approx. 6 Minutes

Treat one side of the face at a time.
Allocate roughly 3 minutes per side.
Glide the device along the indicated arrows,
ensuring symmetrical movement on both sides.

For Best Effect



We recommend pairing with a gel developed for beauty devices to enhance your experience.



Hold the device over each arrow for approximately 3 seconds.

Lift gently in sync with the vibration rhythm.

After reaching point ⑦, repeat the process in reverse order.
If EMS stimulation feels weak, apply additional gel or lotion to the skin.



CAUTION

Always activate the vibration guide feature and move the device in sync with the on-screen prompts.
Do not hold the device stationary on one spot—this may cause burns.

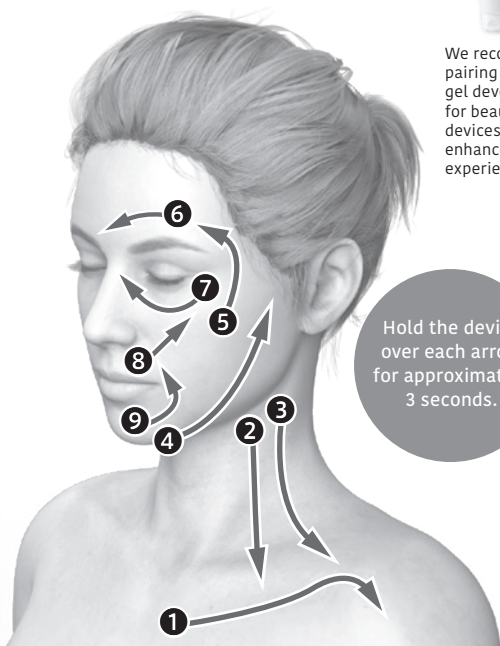
Training Mode — Approx. 6 Minutes

Treat one side of the face at a time.
Allocate roughly 3 minutes per side.
Glide the device along the indicated arrows,
ensuring symmetrical movement on both sides.

For Best Effect



We recommend pairing with a gel developed for beauty devices to enhance your experience.



Lift gently in sync with the vibration rhythm.

After reaching point ⑨, repeat the motion in reverse order.
If EMS stimulation feels faint, apply additional gel or lotion to the skin.



CAUTION

Use no more than two sessions per area per day (maximum total: 12 minutes). Allow at least 1 hour of rest between each session.

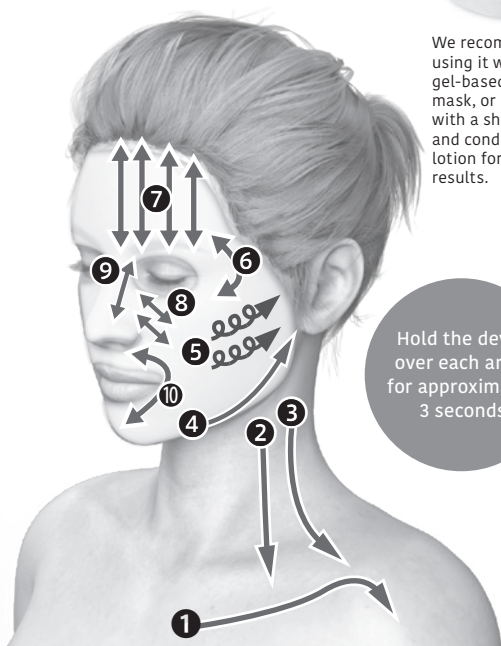
Moist Mode — Approx. 6 Minutes

Treat one side of the face at a time.
Use approximately 3 minutes per side.
Glide the device along the arrows
symmetrically, just as in other modes.

For Best Effect



We recommend using it with a gel-based sheet mask, or pairing it with a sheet mask and conductive lotion for optimal results.



Hold the device over each arrow for approximately 3 seconds.

Lift gently in rhythm with the vibration.

Once you reach point ⑩, repeat the process in reverse.
When using a sheet mask, hold it in place to avoid wrinkling.
Do not force spiral movements over the mask.



Use at a frequency of once every 2 to 3 days.
Excessive use may lead to skin discomfort.

Body Care Guide

Neck, Shoulders & Shoulder Blades

Gently glide the device downward from the top of the neck and shoulder blades. Move outward from the center when treating the shoulders.

Recommended Mode

Warm-Up Mode



Bust

Lift the skin in an upward motion, gliding from underarm toward the area below the collarbone.

Recommended Mode

Training Mode



Upper Arms

Glide from the elbow up toward the underarm, covering both inner and outer sides with even movement.

Recommended Mode

Training Mode



Décolleté & Underarms

For the décolleté, glide slowly from center outward. Under the arms, move the device vertically between underarm and lower elbow.

Recommended Mode

Moist Mode



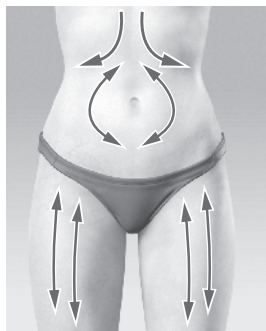
Waist, Abdomen & Thighs

For the waist, follow the line of the rib cage.

For the abdomen and thighs, glide up and down evenly.

Recommended Mode

Training Mode



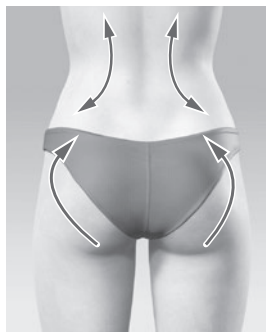
Lower Back & Hips

For the lower back, glide along the waistline in an up-and-down motion.

For the hips, lift from the top of the thigh to the outer hip, moving from bottom to top.

Recommended Mode

Training Mode



Recommended Treatment Courses

Comfort Course

Ideal for beginners or those with limited time. Use one mode per day to enjoy gentle, reliable results at your own pace.

Day 1	Warm-Up Mode
Day 2	Training Mode
Day 3	Moist Mode
Day 4	Training Mode
Day 5	Warm-Up Mode
Day 6	Moist Mode
Day 7	Training Mode

Intensive Course

Recommended for those familiar with EMS and seeking faster results. Use two modes per day—for example, morning + afternoon or evening sessions.

	Morning + Afternoon	Evening
Day 1	Warm-Up Mode	Training Mode
Day 2	Training Mode	Moist Mode
Day 3	Training Mode	Warm-Up Mode

Note: If you experience muscle fatigue after use, pause treatment until recovery. Resume use once fatigue has subsided.

Storage Instructions

Store the device in the following conditions:



On a flat, stable surface



In a well-ventilated area

Temperature: 5 - 35°C
Humidity: 20 - 80%
in the above environment

Do not store the device in the following conditions:



In direct sunlight



In dusty or dirty areas



In places with extreme
temperature changes



In places with
high humidity



Near heat sources



In damp or wet areas



Near volatile substances



Near heating
or cooling equipment



In vibrating locations



CAUTION

Keep out of reach of children and individuals who cannot communicate their needs. Misuse can lead to accidents or injury.

If used by minors, please ensure that they are supervised by an adult.



Frequently Asked Questions

Questions	Answers
Why won't the device power on?	Press and hold the power button for about 2 seconds. A beep will sound to indicate the device is turning on.
	The battery may be low. Recharge the device and try again.
	The device cannot be operated during charging. Unplug the USB cable from the port on the bottom before use.
Why does the device suddenly shut off?	The battery may be low. Recharge the device and try again.
	Electrode pads may not be fully contacting the skin. Check that all five electrodes are securely touching the skin.
Why is EMS or warmth too weak—or not noticeable? You may notice: Weak EMS stimulation No electrical sensation Weak warmth No heat sensation	EMS starts at Level 0. Press the "+" button to gradually raise the intensity to a comfortable level.
	The battery may be low. Recharge the device and try again.
	Hydrate the skin using gel, lotion, or skincare products.
	Confirm that all five electrodes are making contact with the skin.
	Sensation varies by muscle mass and skin condition. Even if you don't feel much, EMS is still being delivered effectively. Continued use is recommended.
	If you're using Training Mode, warmth will not be generated—this mode does not include thermal functionality.
What should I do if EMS or warmth feels too strong or painful?	Lower the intensity using the "-" button. Always begin at a lower level and adjust as needed.
	If skin feels dry, soften it using a warm towel, then gently wipe away excess moisture before use.
	Avoid prolonged treatment on the same area. Move the device across different zones for optimal comfort.
Why isn't the EMS level changing?	Make sure all five electrodes are firmly touching the skin.
	Double-check that you're pressing the "+" button correctly.
Why does EMS stimulation feel different on each side of my face?	The sensation may vary due to differences in muscle structure, electrode contact, or skin hydration levels on each side. This is normal and not a cause for concern.
What should I do if I experience skin irritation after treatment?	Stop using the device immediately and allow the affected area to return to its normal condition. If redness, inflammation, or discomfort persists, consult your healthcare provider.

Frequently Asked Questions

Questions	Answers
Why does the device only work for a few minutes after charging?	<p>The battery may not have charged fully. Recharge and try again.</p> <p>If usage time is still very short despite a full charge, the battery may have reached the end of its lifespan. Please contact your retailer or customer support for assistance.</p>
Can I use the device every day?	<p>Yes, daily use is safe. However, limit use to two sessions per area per day (maximum 12 minutes total), and allow at least 1 hour of rest between sessions. Moist Mode (electroporation) should only be used every 2 to 3 days, as excessive use may cause skin stress.</p>
Are there areas of the body where the device should not be used?	<p>Yes. Refer to page 3, “Areas Where Use Is Prohibited,” and avoid using the device on those regions.</p>
Is it safe to use during pregnancy or after childbirth?	<p>Do not use the device during pregnancy. If you are postpartum, breastfeeding, or menstruating, please consult your physician before use.</p>
Can I use the device in the bathroom?	<p>Yes, the main unit is water-resistant and may be used in the bathroom. However:</p> <p>Do not submerge the device in water or leave it exposed to flowing water for more than 1 minute.</p> <p>Do not place the device in the bathtub.</p> <p>The charging cable is not water-resistant. Ensure it stays dry while charging to avoid malfunction.</p>

Warranty and Service

Warranty Information

- Please be sure to read the warranty terms carefully, which can be found on the last page of this user manual. Please confirm that the "retailer" and "purchase date" have been filled in correctly and keep this manual in a safe place.
- **Warranty Period:** The warranty period is one year from the date of purchase.
- **Warranty Coverage:** This warranty covers the main unit only and does not cover consumables such as conductive attachments or USB cables.
- **Warranty Exclusions:** Losses or damages caused by customer misuse are not covered under this warranty, even within the warranty period.
- **Consumable Purchases:** Please consult your retailer for the purchase of consumables.

Before Requesting Repair

- Please read this user manual carefully before requesting a repair. If the issue persists after troubleshooting, please contact your retailer or the manufacturer.

Contact for Repairs

- Please contact your retailer for repairs.

Repairs After the Warranty Period

- Please contact your retailer for repairs after the warranty period. We may offer a paid repair or replacement service, depending on the availability of parts and the extent of the damage.

Minimum Retention Period for Spare Parts

- We maintain repair parts for a minimum of three years. Therefore, the repair period for this product is generally three years. However, repairs may be possible even after this period, so please consult your retailer.

Important Notes When Requesting Repairs

If you request a repair through the retailer from which the product was purchased:

Repairs costing under JPY 10,000 will be carried out automatically as part of our standard procedure.

If repair costs exceed JPY 10,000, we will contact either the retailer or the customer for confirmation before proceeding.

Coverage & Service Agreement

- **Warranty Coverage:** This warranty is valid only for purchases and use within Japan. Purchases and use outside of Japan are not covered by this warranty.
- **Warranty Service:** We will repair the product free of charge if it malfunctions within the warranty period due to a defect in materials or workmanship under normal use as described in this user manual. To request a repair, please present your product and warranty card to the retailer where you purchased the product.
- **Exclusions from Warranty:** The following are not covered by this warranty:
 - Use of any USB cable other than the one supplied with the product.
 - Damage caused by misuse or improper use not described in this user manual.
 - Damage caused by unauthorized repairs or modifications.
 - Damage caused by improper storage, transportation, or dropping.
 - Damage caused by use in commercial settings, such as businesses.
 - If the warranty card is missing, incomplete, or altered. (For online purchases, please provide a purchase receipt.)
 - Damage caused by installation in vehicles, boats, or other mobile equipment.
 - Damage caused by fire, earthquake, flood, lightning, abnormal voltage, or use with an unauthorized power source.
 - Damage caused by unauthorized repairs or modifications by parties other than the manufacturer.
 - Products purchased from unauthorized retailers such as recycling shops or online auctions.
- **Warranty Card:** Please keep this warranty card in a safe place. This warranty card guarantees free repairs under the terms and conditions stated herein. This warranty does not affect your statutory rights. For repairs after the warranty period, please contact your retailer. For information on the repair period and spare parts retention period, please refer to the "Repairs and After the Warranty Period" section of this user manual. The personal information provided on the warranty card may be used for warranty service and other safety-related activities.

品番	CL-OK-ZKBM		
保証期間	お買い上げ日から 1年間		
※お買い上げ日	年	月	日
製造番号			
お客様住所 〒			
お客様様	お名前 様 電話 () -		
※販売店	販売店名 住所 電話 () -		

故障の内容をできるだけ詳しくご記述ください。

TEL : (043)301-6664 10 : 00~17 : 00(土日祝休)



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